

# Bayside Babysitters terms and conditions

This agreement is made between Bayside Babysitters agency and the Parents/Guardians using the booking service provided by Bayside Babysitters agency for the engagement of Babysitters the care of the children of the Parents/Guardians. It is at all times subject to the following Terms and conditions:

By placing a booking the Parties agree to be bound by these terms and conditions.

In this agreement the following definitions apply:

“Babysitter” means the person entrusted to care for the child of the parent/guardian.

“Parent/Guardian” means the person representing to have the care and control of the child for whom the booking has been made.

## **1. Scope of Services**

a. Bayside Babysitters agency facilitates the connection between families seeking babysitting services ("Parent/guardians") and independent contractors providing babysitting services ("Babysitters").

b. The agency acts solely as a platform for booking arrangements and does not employ Sitters directly. The parent/guardian is the principal contractor of the Babysitter and is all times responsible for approving and accepting the suitability of the Babysitter to care for their child.

## **2. Booking process**

a. Parents/guardians are required to use the Bayside Babysitters platform or contact our customer service team to book babysitting services.

b. Clients agree not to contact Sitters directly to arrange bookings outside of the agency's platform or without the agency's involvement. This is in direct breach of our service and does not uphold our agency ethos. This breach will incur a termination from our service and a \$200 fee as an accepted penalty.

## **3. Cancellation of booking**

- a. The parent/guardian agrees to give as much notice to a cancellation as possible.
- b. If the parent/guardian cancels within 24 hours of the agreed start time, they shall be required to pay a \$50 cancellation fee.
- c. If the parent/guardian cancels with more than 24 hours notice, no fee shall apply.